

## Bad Weather Policy



*We serve our customers during bad weather*

West Linn Refuse and Recycling will attempt to service its customers regardless of the weather. If the weather creates unsafe working conditions, then we will attempt to safely serve as many customers as possible. If we are unable to reach all of our customers, then we will work to finish on the following day and stay on schedule for the rest of the week.

If the weather is so severe that we are unable to stay on schedule for the week, then we will move all of our customers' pickup days one day later, for the rest of the week. If the weather is so severe that we fall more than one day behind, we will then allow those customers who have not received service to put out the additional waste on the next normal pickup day (at no additional cost).

## Holiday Policy



*We pick up garbage on July the 4th*

West Linn Refuse and Recycling drivers work all holidays except Christmas and New Years Day. During these holiday weeks, your pickup day will be one day later following the holiday.

Although our office is closed on Memorial Day, Independence Day, Labor Day and Thanksgiving Day, our drivers will pick up your garbage and recycling as scheduled.

**We appreciate  
your cooperation  
and patience  
during bad weather  
and holiday weeks.**